



ITHALA EDUCATION PLATFORM POPIA DISCLAIMER – 25 OCTOBER 2021

Thank you for visiting the **ITHALA EDUCATION PLATFORM** website. We respect your right to privacy and therefore aim to ensure that we comply with the legal requirement of the POPI Act which regulates the manner in which we collect, process, store, share and destroy any personal information which you have provided to us. By accessing and using the Website, the User (you) agrees to be bound by the terms set out in this legal notice. If the User does not wish to be bound by these terms, the User may not access, display, use, download, or otherwise copy or distribute any content obtained from the Website.

Why we collect Personal Information:

We take the protection of Personal Information very seriously and for this reason we take all reasonable measures to protect your Personal Information and to keep it confidential.

Personal information refers to information that identifies or relates specifically to you, for example, your name, age, gender and your email address, as detailed in the Promotion of Access to Information Act (“PAIA”), Act 2 of 2000 and in the Protection of Personal Information Act (“POPIA”), Act 4 of 2013.

We collect personal information in order to communicate with you telephonically, via our website or email so that we may:

1. Respond to any query or comment received from you;
2. Enable us to process, validate and verify information and requests for the supply of services;
3. For the purposes for which you specifically provided the information; and
4. Generally to improve your experience on our platform and or website.

Processing of Information

Whenever you use this website, complete a form, contact us electronically, or use one of the services or facilities offered by us, we collect personal information about you. We collect personal information only so that we may:

1. in order to comply with applicable law or with legal process served on our company;
2. in order to protect and defend the rights or property of the company; and
3. with employees and/or third parties who assist us in providing services to you and thus require your personal information in order to render a proper and efficient service. We will ensure that all such employees and third party service providers, having access to your personal information, are bound by confidentiality agreements.

If you are under 18 years of age (minor), we will require the consent of your parent/guardian/competent person before we process such personal information.

Security Measures

We will:

1. Treat your personal information as strictly confidential;
2. Take appropriate technical and organisational measures to ensure that your personal information is kept secure and is protected against unauthorised or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
3. Promptly notify you if we become aware of any unauthorised use, disclosure or processing of your personal information;
4. Provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request; and
5. We will not retain your personal information longer than the period for which it was originally required, unless we are required by law to do so, or your or parent/guardian/competent person’s consent to us retaining such information for a longer period.



In partnership with



ALTHOUGH WE TAKE THE AFOREMENTIONED PRECAUTIONS IN PROTECTING YOUR PERSONAL INFORMATION, WE SHALL HOWEVER NOT BE LIABLE FOR ANY LOSS OR DAMAGE, HOWSOEVER ARISING, SUFFERED AS A RESULT OF THE DISCLOSURE OF SUCH INFORMATION IF OUTSIDE OUR REASONABLE CONTROL.

Your rights

You have the right at any time to:

1. Rectify the Personal Information collected by us;
2. Object to the processing of Personal Information (subject to legislation);
3. Request the return or destruction of Personal Information (subject to legislation);
4. Lodge a complaint with the company.

The Personal Information processed by us is not routed/transferred to a third country or International organisation.

Although the Provider takes reasonable steps to ensure the security of information submitted via this Website, its primary purpose is the communication of information to the user and a simple HTTP connection is used. Therefore, transmission of the information supplied by the User cannot be guaranteed to be 100% secure and interception by third parties remains a possibility. The User is responsible for the information they chose to submit via the Website and should take appropriate care when providing such information.

Collection of Information by “Cookies”

The User may also visit the Website without providing any personal information. The User accordingly grants express permission for the Website servers in such instances to collect information (including via the use of “cookies”) such as the IP address of the User’s computer, but not distinguishing information such as email addresses. This information is aggregated (added up) to measure the number of visits, average time spent at the Website, pages viewed, etc. The Provider uses this information to determine use of the Website, and to improve Content. The Provider assumes no obligation to protect this information, and may copy, distribute or otherwise use the information as it sees fit.

“Cookies” are small text files a website can use to recognise repeat users, facilitate the user’s ongoing access to and use of the website and allow a website to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising. Cookies are not programs that come onto your system and damage files. Generally, cookies work by assigning a unique number to you that has no meaning outside the assigning site. If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to deny or accept the cookie feature; however, you should note that cookies may be necessary to provide you with certain features (e.g., customized delivery of information) available on our Websites.

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